Privacy policy

What personal data do we collect about you?

When you visit our website, we may collect certain personal data about you such as: your first name, your surname, your address, your landline and mobile numbers, your email address and your IP address (partially masked).

This data is collected via our various forms: when placing an order, signing up for our newsletter or when you contact us through our contact page.

All this data is processed in accordance with the provisions of the law of 8 December 1992 concerning privacy protection.

How do we use your Personal Data?

Data about you is collected and processed exclusively for the purposes mentioned below:

- Sending and tracking orders
- Sending promotional information concerning our products and services
- Billing
- Answering your questions
- Establishment of statistics

Collection and use of non-personal data

We collect data on the activities of web users through our website. This data helps us to understand which parts of our site are the most popular and to provide our customers with more relevant information.

Communication to third parties

Your data will not be communicated to third parties without your prior consent (with the exception of our site's hosting company).

However, we reserve the right to disclose personal information on request from a legal authority or in good faith when considering that this is required to comply with any applicable law or regulation or to protect or defend the rights or property of Davidts, the website or the users thereof.

Right of access and rectification

You have the right to check the status of data concerning you by sending an email (shop@davidts.be) or letter (Davidts, rue des Semailles 27 - 4400 Flémalle – Belgium).

We will provide this information as soon as possible after having verified your identity. In case of incorrect, inaccurate or incomplete data, you may ask us to correct this information.

Use of cookies

Cookies are small text files sent to your browser via the website consulted. Thanks to these files, information on your session, specifically your language preferences and other settings, are saved by the website.

Cookies are essential to the proper functioning of our website.

We use cookies for various purposes. For example, we use them to identify you in your personal area.

Are cookies secure?

Cookies are perfectly secure. Cookies do not harm your computer and do not contain any information that could be used to identify you personally; in fact, they do not contain any confidential information such as your email address for example.

Types of cookies used by Davidts

We use different types of cookies on our website which we have placed in 4 categories. Your browser is likely to store some or all of the cookies described below.

Secure cookies

We use secure cookies to authenticate users, prevent the fraudulent use of login information and protect user data against unauthorised third parties.

Functionality cookies

Functionality cookies are used to save your settings saved on the website, such as the language chosen.

These cookies guarantee the functionality of the website and are used to offer web users a service that meets their needs.

Tracking cookies

These cookies collect information on the use of our website such as the pages visited and any errors having occurred.

These cookies are not used to collect information likely to identify a visitor although they may collect the IP address of the device used (partially masked) to access the site.

This information is used to help us to understand how our visitors use our website and what interests them. They also help to evaluate the effectiveness of our pages and improve the display of their content.

Third-party cookies

Some cookies used on our website come from third-party organisations who provide us with various services. These providers may use cookies on our behalf to provide us with certain information. Occasionally, we integrate videos and other content from websites such as YouTube, Vimeo and Instagram.

In addition, in order to establish usage statistics for our website (as defined in the "tracking cookies" section), we use Google Analytics.

These services may define their own cookies. Therefore, we invite you to visit the websites of the third parties in question for more information on their cookies policy.